

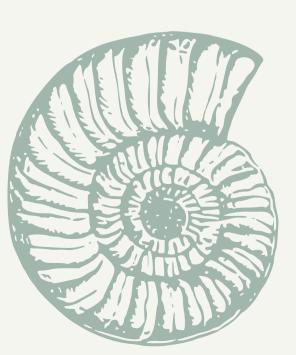
# Bay View Hotel

**GUEST INFORMATION** 



## WELCOME

CÉAD MÍLE FÁILTE AND THE WARMEST OF WELCOMES TO THE BAY VIEW HOTEL KILKEE, WE'RE DELIGHTED THAT YOU'VE CHOSEN TO STAY WITH US. KILKEE IS TRULY SPECIAL AND WE CANT WAIT TO SHARE IT WITH YOU.





.....THERES NOTHING
MORE PEACEFULL
THAN THE SOUND OF
THE SEA.

SO RELAX, UNWIND AND LET US DO
THE REST. IF YO NEED ANY
ASSISTANCE DON'T HESITATE TO CALL
US - JUST DIAL 'O' FOR THE FRONT
DESK.

Yours Sincerely,
JOHN HICKIE ~ GENERAL MANAGER





## FRONT DESK

WE WANT EVERY MINUTE OF YOUR STAY TO BE STRESS - FREE SO WE HAVE PUT TOGETHER A LIST OF INFORMATION YOU MIGHT NEED DURING YOUR TIME WITH US.

#### CAR PARKING

to your vehicle.)

We do not have a car park, There is street parking surrounding our hotel which is free of charge. (Unfortunately we can't accept responsibility for any loss or damage

#### **CREDIT CARDS**

We accept all major credit cards except AMEX.

#### **CHECKOUT**

checkout time is 11am, If you need an express checkout, call the front desk. We also offer a late Checkout which is at 1pm, Late check out cost is €20 subject to availability.

#### **ROOM KEYS**

If you have any difficulties with your key card please contact the Front Desk. Please note the key cards magnetic strip is sensitive to mobile phones and credit cards it can cause them to become inactive. We advise you to keep your room key card away from these items where possible. Every room is given 1 room key, If you would like an extra key please just ask at the front desk. Unreturned keys will be charged for on checkout €5 per key

#### **DOCTOR**

If you need a doctor just contact the front desk for immediate assistance.

#### **EMERGENCY**

In the case of an emergency dial 000 or 155 for the operator and ask for the manager on duty.

We will assist you immediately

#### DAMAGE CHARGE

Guests will be held responsible for any loss or damage to the hotel property beyond the limits of reasonable wear which was caused by themselves, their guests or any person for whom they are responsible. Damage cost will be charged to the occupants of the room.

Please refrain from placing hair straighteners, irons or any other heated devices near the carpet or furniture. Any burn marks on carpet or furniture will be considered as damage to the room and therefore a charge will be incurred.

#### INTERNET ACCESS

For business or just browsing we've got complimentary WI-FI through all the public areas in the hotel

#### **EMERGENCY SERVICES**

<u>Emergency Services operator</u> 112 or 999

#### **GIFT VOUCHERS**

Why not treat someone you love to the perfect gift? feel free to contact the front desk or email us at INFO@BAYVIEWKILKEE.COM to get one posted to you.

#### PORTING SERVICES

If you need assistance with your luggage or a place to store it temporarily we'll be delighted to accommodate you.

#### **FLIGHTS**

Our Front Desk can help you with flight confirmations and boarding pass print outs.

#### GOLF

We've got some splendid championship golf courses with breath-taking views on our door step. For the full list of gold courses feel free to contact the Front desk.

#### **PETS**

We don't allow any pets in the hotel, except for guide dogs

# TOURIST INFORMATION & LOCAL ATTRACTIONS

There's so much to explore in Kilkee and the surrounding area. Just ask at the front desk, they'd be delighted to tell you about all the local attractions and hidden gems. You'll also find leaflets and brochures covering the local attractions, trips, and outdoor activity's at our information stand located in reception.

#### SECURITY

To guarantee our guests' safety and privacy at all times, we don't permit non-residents on the guests floors unless prior notice has been given to the front desk.

#### **BUREAU DE CHANGE**

The closest location to exchange any currency would be the Post Office which is at the bottom of O'Curry street in Kilkee

#### **BUSES**

Need to catch a bus? For bus information feel free to contact the front desk, They'll help you with bus timetables.

#### LOST PROPERTY

If you've misplaced something don 't hesitate to contact the front desk.

#### TAXIS

We know you'll find it hard to tear yourself from Kilkee, but should you need a taxi, We can call one for you! Just contact the front desk. ( subject to availability)

#### BANKING

The closest ATM is just  $\alpha$  five minute walk located on O'Curry street. The closest Bank which is AIB or Bank of Ireland would be in the next town Kilrush which is a 10 minute drive.

## **ACCOMODATION**

AT THE BAY VIEW WE BELIEVE IT'S THE LITTLE TOUCHES THAT MEAN THE MOST-AN EXTRA PILLOW, SOME MORE SHAMPOO - WHATEVER YOU NEED TO MAKE YOUR STAY MORE RELAXING JUST CALL 'O' AND LET US KNOW.

#### IN ROOM FACILITIES

- Hair dryer
- Iron & Board
- Tea and Coffee Making Facilities
- Bathrobe & Slippers
- Smart TV

Unfortunately we can't take responsibility for items left behind after your visit, But don't hesitate to call us and we'll do our best to locate any lost items

## ACCOMODATION

#### DO NOT DISTURB

We understand that you might need some private time to relax and recharge. you can inform reception staff on your arrival that you wish not to be disturbed.

#### **SMOKING POLICY**

We are a smoke free building including all bedrooms

# WHEELCHAIR ACCESSIBLE ROOMS

We have one wheelchair accessible room in the hotel on the ground floor. Pre booking this room is essential please do not hesitate to contact us prior to your stay if you require a wheelchair accessible room or ground floor room as they are subject to availability

History of The Bay View & Hickie's Bar

Bay View Hotel is a Boutique Victorian Hotel situated at the top of Kilkee's main street, just a stone through from Kilkee Beach. Owned and operated by the Hickie Family, the business is currently in the 5th generation of the family, under the management of a Mother and Son team, John and Mary Hickie and a warm welcome is always guaranteed here.

We pride ourselves on our award winning customer service here at Bay View Hotel and we are delighted to announce that we have been awarded a place in the Trip Advisor Hall of Fame and would greatly appreciate if you took the time to leave us a review.



## DINING

IMAGINE A ROMANTIC DINNER AMIDST
THE OLD STYLE CHARM OF THE PIER
RESTAURANT, OR A COSY BRUNCH OR
LUNCH IN HICKIE'S BAR AFTER A BRACING
WALK AROUND THE LOOPHEAD
PENINSULA. WHATEVER, YOU DECIDE, WE
PROMISE SUPERB FOOD, USING ONLY THE
BEST, LOCAL INGEDIENTS, SERVED WITH
WARM, ATTENTIVE SERVICE.



#### HICKIE'S BAR

Our newly renovated bar is the perfect place to sit back, relax and enjoy some honest good food with friends and family. We serve Breakfast & Brunch, Lunch, Dinner and light bites from 10am to 4.15pm You are more than welcome to retire to a high stool at the bar after your meal for a drink.

Breakfast & Brunch menu available from

10am - 1pm

Lunch menu available from

12.30pm - 4.15pm

Dinner menu available from

5pm - 8.45pm

**BREAKFAST** 

Breakfast is served in the Pier Restaurant, Located at the front of the hotel. We Advise guests to pre book their breakfast time the night before at reception as we can get very busy at times.

**Breakfast Times** 

Monday to Sunday

8am - 10am

# THE PIER RESTAURANT

The Pier Restaurant really is something special. From its beautiful sea view on the veranda to its old style charm in the main dinning area it really is the perfect setting for a memorable dining experience. A sumptuous á la carte dinner menu is served daily during the summer months and Friday - Sunday from September onwards

Lunch menu available from

12.30pm - 4.15pm

Dinner menu available from

5pm - 8.45pm

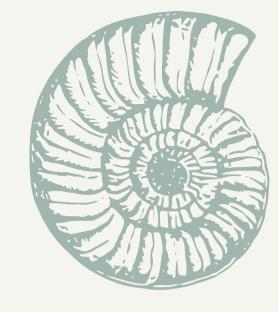
#### **EVENTS**

We have a private dinning room and a Bar & Snug which are all available for group bookings. Our team can help you plan every aspect of your event. JUST CONTACT US

PHONE :065 905 6058 OR

EMAIL: Info@bayviewkilkee.com

# FIRE AND SAFETY INFORMATION



## DIAL '0' IN THE EVENT OF ANY EMERGENCY

The Bay View is equipped with a modern fire detection system, and our team has been trained to respond to any emergency situation. We do urge you to become familiar with the location of exits, alarms and extinguishers on arrival.

Your evacuation route and nearest exit are clearly marked on the back of your room door, as well as instruction on what to do in the event of a fire. If you discover fire or smoke, Please contact the front desk immediately.

### WHAT TO DO IN KILKEE



Fishing - Carrigaholt Sea Angling tel: +353 (0)87 636 7544

Scuba Diving - Kilkee Sub Aqua Club tel: +353 (0)86 829 8857

Water Sports - Nevsail tel: +353 (0)863308236

Golfing - Kilkee Golf Club tel: +353 (0)65 9056977 Kilrush Golf Club tel: +353 (0)86 4118983 Trump International Doonbeg tel: +353(0)65

Local History & Lectures - tel: +353 (0)659056371

Horse Riding - West Clare Equestrian tel: +35387 2865010

Bike Rental - Paul Williams tel: +353 (0) 65 9056041

Dolphin Watching - Carrigaholt Dolphin Watch tel: +353(0) 659058156

Sightseeing Tours - Doolin2Aran Ferry tel: +353(0) 657075949

Spa - Thallassotherapy Centre tel: +353(0) 659056742

Walking Tours - The Long Way Round tel: +353(0) 864099624

Please feel free to enquire at reception about any activities not listed above and we will endeavour to find a local operator for you.



#### WHY NOT TAKE A LOOK AT OUR NEW SISTER PROPERTY

Recently acquired by the Hickie Family of Bay View Hotel, a warm welcome awaits as the property (formerly Nolan's B&B) enters a new era. Each room offers a simple yet elegant design with ample amenities. Set on several acres of open space the house guarantees guests a calm and relaxing stay.

The Hickie Family, who have a long standing tradition of hospitality in the local area are excited to embark on this new journey. Móinéir House offers an ideal touring base for Kilkee and Loop Head Peninsula. Only a short 2 minute drive to the main beachfront and town, it is the perfect location for families,

